

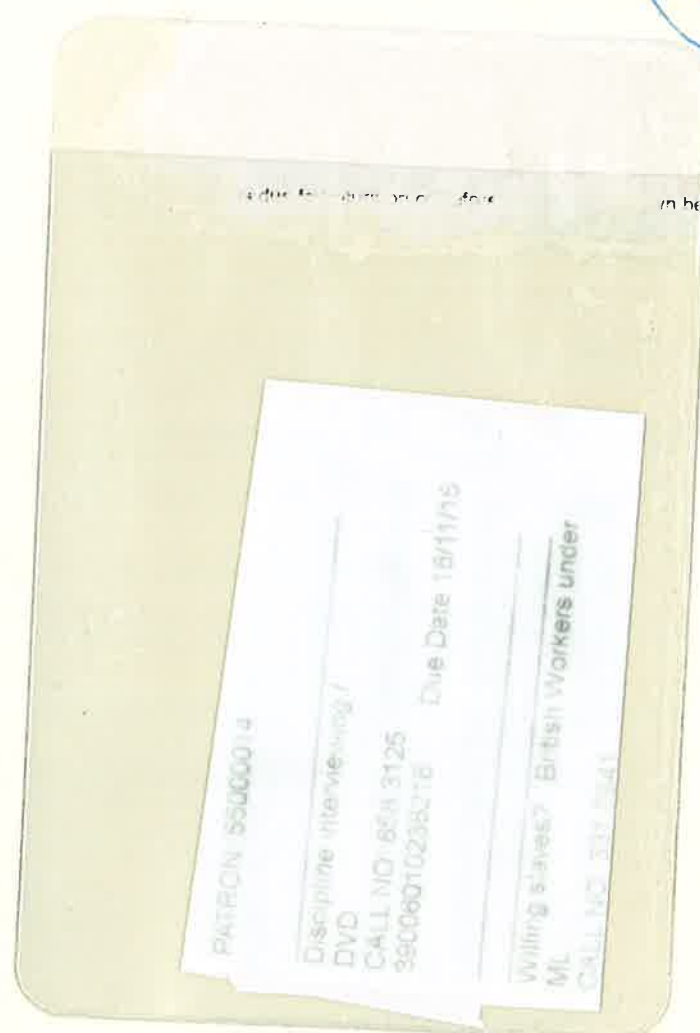
THE REPRESENTATION GAP

CHANGE AND REFORM IN THE BRITISH
AND AMERICAN WORKPLACE

BRIAN TOWERS



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For my parents, children, grandchildren, and,
especially, for Joan

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